## ADLER GRADUATE SCHOOL AGS Online FAQ

1. When taking a class online, are there any specific times that students must be on line or can they use the materials at their convenience?

You will not have to be online at any specific time. However there will be specific posting deadlines and you will have to post assignments before that time.

2. Will there be scheduled chat sessions for the entire class? How many? How long?

No, there will not be scheduled chat sessions. AGS on-line classes will be asynchronous. Some instructors may offer synchronous activities as optional. If offered, participation in these activities will have no bearing on your grade.

3. How will grading be done? Papers, quizzes, etc?

Like in traditional residential classes, on-line learning activities will be graded using various assessment methods, including papers, quizzes, powerpoint presentations, and other activities. Your instructor will guide you through the unique grading process for each course. The course syllabus will also have detailed descriptions of the assessment methods. Before the course begins, you will know the course expectations for grading.

4. Will it be through SonisWeb? If it is a different program, what are the hardware and software requirements?

SonisWeb will revert to the role for which it was originally intended: Student Data Management. Starting November 2009, AGS on-line classes will use Moodle as the on-line learning platform. The website is <a href="https://www.adlermoodle.com">www.adlermoodle.com</a>

Detailed systems requirements are available at adlermoodle.com under "Moodle- System Requirements." In brief, a good (and fast) Internet connection is a basic requirement. If interested, you can access certain courses as a "guest" to see how well your system works and how easy it is to navigate the site.

5. Will online courses run on the same timeline as residential courses -- i.e., five weeks like the other classes?

Yes, the online classes will run on a same schedule as your residential classes, and they will be based on the same nine unit course structure.

6. Will textbooks be delivered electronically, or will we also have regular textbooks?

You may choose to purchase and use regular textbooks. Some publishers, however, are also making available electronic textbooks because of their convenience, cost savings, and lesser impact on the environment. You may choose the format you prefer.

You may also need to access electronic resources listed in course syllabi, including e-book chapters, videos, published and unpublished articles, and other media. Your course syllabus will list all the required and optional readings with links and other access information, if necessary.

7. What should I do if I lost an Internet connection and my assignment is due tonight?

First, we encourage you not to wait to the last moment when completing your assignments. If such an unfortunate event happens, you must contact your course instructor via phone and/or voicemail to notify him or her about your lost Internet connection. You then might choose to access the internet connection of a local coffee house, library, or an acquaintance.

8. Where to call/e-mail if I am having difficulty navigating the site?

Several tutorial and FAQ pages are available in the upper left corner of the home page at <a href="https://www.adlermoodle.com">www.adlermoodle.com</a>. We will continually update these resources as new issues come to our attention.

However, if you aren't able to resolve your problem, please contact Moodle Support at <a href="moodlesupport@alfredadler.edu">moodlesupport@alfredadler.edu</a> to help with these sorts of issues.

Thank you for submitting these questions, and we hope you are as excited about these new online options as we are!

**AGS On-Line Faculty**